

## Training Courses

Examples of training courses could include (but are not restricted to):

- Hospitality and guest services
- First Aid
- Wilderness First Aid
- Heritage Interpreter
- Campground Operator
- Tour Guide

Check these sites for tourism training courses, workshops and information:

[www.iti.gov.nt.ca/services/tourism-training-fund-program](http://www.iti.gov.nt.ca/services/tourism-training-fund-program)

[emerit.ca](http://emerit.ca)

[discovertourism.ca](http://discovertourism.ca)

*Tourism industry success comes from having the right skills and in knowing how to apply them.*

*You can apply for funding to help pay for tourism training!*

Contact your regional Tourism Development Officer to apply for funding, or to talk about training opportunities available in your community.

Industry, Tourism and Investment (ITI)  
**Tourism Development Officers**

**North Slave Regional Office:**  
(867) 767-9212  
[Amy\\_Lizotte@gov.nt.ca](mailto:Amy_Lizotte@gov.nt.ca)

**South Slave Regional Office:**  
(867) 872-6430  
[Michelle\\_Keizer@gov.nt.ca](mailto:Michelle_Keizer@gov.nt.ca)

**Dehcho Regional Office:**  
(867) 695-7500  
[Marion\\_Storm@gov.nt.ca](mailto:Marion_Storm@gov.nt.ca)

**Sahtu Regional Office:**  
(867) 587-7171  
[Jess\\_Fortner@gov.nt.ca](mailto:Jess_Fortner@gov.nt.ca)

**Inuvik Regional Office:**  
(867) 777-7196  
[Anne\\_Kokko@gov.nt.ca](mailto:Anne_Kokko@gov.nt.ca)



## FUNDING FOR TOURISM TRAINING

[www.iti.gov.nt.ca](http://www.iti.gov.nt.ca)



## Value of Training

### *How can training help you?*

#### **Training can:**

- Improve your skills;
- Increase job satisfaction;
- Boost confidence and productivity;
- Make tourism a successful career choice.

#### **Training helps tourism businesses in the NWT by:**

- Motivating staff and increasing productivity;
- Limiting staff turnover;
- Improving customer service;
- Building consistency in product and service delivery;
- Improving public perception of your business by providing professional, world-class tourism experiences.

## TOURISM TRAINING FUND

*Do you work in tourism or own a tourism business in the Northwest Territories?*

*Would you like to work in tourism?*

**The Tourism Training Fund** is available to assist individuals and businesses with short-term training (less than 12 weeks).

Up to 75% of your training costs could be funded. (To a maximum of \$3,000 for individuals and \$6,000 for a group.)

If you do not yet have a tourism job, but would like to work in the tourism industry, you can apply for funding to cover up to 50% of training costs.

Training must relate to the tourism industry.

Training must be completed by March 31 of the application year.



Eligible training could be:

- in-person courses or workshops
- on-line courses
- correspondence courses

Eligible costs may include:

- tuition fees
- airfare or ground transportation
- accommodations
- course materials

Funding must have prior approval before starting any training. Costs will be reimbursed upon evidence of successful completion of training.

*Detailed guidelines and an application for the Tourism Training Fund are available on the ITI website:*

**[www.iti.gov.nt.ca/services/tourism-training-fund-program](http://www.iti.gov.nt.ca/services/tourism-training-fund-program)**