

**GNWT Implementation Report  
on its Commitments  
under the  
Snap Lake Diamond Project Socio-Economic  
Agreement**

**Annual Status Report for 2010**

**December 2012**



Prepared by the  
Government of the Northwest Territories Departments of:

Industry, Tourism and Investment  
Education, Culture and Employment  
Health and Social Services



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## PREAMBLE

In 2004, the Government of the Northwest Territories (GNWT) signed a Socio-economic Agreement (SEA) with De Beers Canada Inc. (De Beers) for the Snap Lake Diamond Mine. A SEA is a follow-up program that evaluates the soundness of an environmental assessment and the effectiveness of mitigation measures. This makes the SEA with De Beers a follow-up program that watches and reports on the carrying out of the company's socio-economic promises, and the changes in communities affected by the mine.

Under the SEA, the GNWT is responsible for creating an annual status report on its commitments under the SEA. This report provides information on the status of those commitments. Those commitments are highlighted in yellow boxes throughout the document.

# HUMAN RESOURCE DEVELOPMENT

## GNWT Responsibilities – Status – Human Resource Development

Listed below are programs that carry out the GNWT Human Resource Development commitments under the SEA. This report is based on active programs and contracts for 2010.

For Table 1, the following applies:

- All GNWT programs listed in Table 1 are offered in all Northwest Territories (NWT) communities.
- Programs noted under this area may apply to more than one commitment.

**TABLE 1: HUMAN RESOURCE DEVELOPMENT COMMITMENTS**

PROGRAM	DESCRIPTION	PRIMARY COMMUNITY	PARTICIPATION & RESULTS			TOTAL ENROLMENT
			ABORIGINAL	NON-ABORIGINAL	NOT DECLARED	
<b>COLLABORATE WITH DE BEERS, ABORIGINAL PARTIES, AURORA COLLEGE OR OTHER ORGANIZATIONS IN THE DESIGN OF RELEVANT LITERACY AND TRAINING PROGRAMMING.</b>						
<b>COLLABORATE WITH THE PARTIES AND GOVERNING AUTHORITIES IN THE COMMUNITIES TO SUPPORT THE PLANNING AND DELIVERY OF COMMUNITY-BASED LITERACY AND TRAINING PROGRAMS.</b>						
COMMUNITY LITERACY PROJECT FUNDS	THE COMMUNITY LITERACY PROJECT FUND PROVIDES MONEY FOR THE MAKING AND CARRYING OUT OF LOCAL LITERACY PROJECTS. THIS HELPS PEOPLE ADD TO THEIR READING AND WRITING SKILLS. IT ALSO ADDS TO PEOPLES' UNDERSTANDING OF THE VALUE OF LITERACY IN ALL NWT LANGUAGES. FUNDING MAY BE GIVEN TO PROJECTS SUCH AS TUTORING, COMMUNITY LEARNING GROUPS, PUBLIC AWARENESS, LITERACY, HEALTH, AND COMPUTER LITERACY.	YELLOWKNIFE/ DETAH/ N'DILO**	0	0	0	0
		BEHCHOKO**	0	0	0	0
		WHATI	0	0	0	0
		GAMETI	0	0	0	0
		WEKWEETI	0	0	0	0
		LUTSELK'E	0	0	0	0

\*\* DATA RECORDED IS THE TOTAL NUMBER OF CONTRACTS.

GNWT COMMITMENTS AND RESPONSIBILITIES UNDER THE  
SNAP LAKE DIAMOND PROJECT SOCIO-ECONOMIC AGREEMENT

PROGRAM	DESCRIPTION	PRIMARY COMMUNITY	PARTICIPATION & RESULTS			TOTAL ENROLMENT
			ABORIGINAL	NON-ABORIGINAL	NOT DECLARED	
<b>COLLABORATE WITH DE BEERS, ABORIGINAL PARTIES OR OTHER ORGANIZATIONS TO PLAN, DESIGN OR COORDINATE THE DELIVERY OF EMPLOYMENT SUPPORT PROGRAMS.</b>						
SELF EMPLOYMENT OPTION	THE SELF EMPLOYMENT OPTION PROGRAM HELPS PEOPLE WITHOUT JOBS WHO HAVE CHOSEN TO START THEIR OWN BUSINESS. THE PROGRAM ASSISTS PEOPLE IN MEASURING IF THEY WILL BE GOOD AT BEING SELF-EMPLOYED. IT ASSISTS THEM TO DEVELOP THEIR BUSINESS AND FINANCIAL PLANS. IT ALSO SUPPORTS CLIENTS IN APPLYING THEIR BUSINESS PLANS.	YELLOWKNIFE/ DETAH/ N'DILO	8	27	2	37
		BEHCHOKÛ	1	0	0	1
		WHATÌ	0	0	0	0
		GAMÈTÌ	0	0	0	0
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'E	0	0	0	0
TRAINING ON THE JOB	THE GOAL OF THE TRAINING ON THE JOB (TOJ) PROGRAM IS TO HELP NORTHERNERS TO GAIN WORK SKILLS NEEDED FOR MEANINGFUL AND STEADY JOBS. PAY SUPPORTS ARE GIVEN TO COMPANIES TO LOWER THE COSTS OF TRAINING.	YELLOWKNIFE/ DETAH/ N'DILO	2	3	0	5
		BEHCHOKÛ	0	0	0	0
		WHATÌ	0	0	0	0
		GAMÈTÌ	0	0	0	0
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'E	0	0	0	0



GNWT COMMITMENTS AND RESPONSIBILITIES UNDER THE  
SNAP LAKE DIAMOND PROJECT SOCIO-ECONOMIC AGREEMENT

PROGRAM	DESCRIPTION	PRIMARY COMMUNITY	PARTICIPATION & RESULTS			TOTAL ENROLMENT
			ABORIGINAL	NON-ABORIGINAL	NOT DECLARED	
<b>PROVIDE FUNDING FOR LITERACY, PRE-EMPLOYMENT AND TRADES-RELATED TRAINING FOR GNWT APPROVED ACTIVITIES.</b>						
APPRENTICESHIP TRAINING ON THE JOB (ATOJ)	THIS PROGRAM FUNDS A PART OF THE APPRENTICE'S PAY. THE GOAL OF THE ATOJ PROGRAM IS TO HELP NWT COMPANIES IN HIRING AND TRAINING APPRENTICES. ANOTHER GOAL IS TO INCREASE THE NUMBER OF PEOPLE IN TRADES LISTED UNDER THE NWT APPRENTICESHIP, TRADE AND OCCUPATIONS CERTIFICATION ACT.	YELLOWKNIFE/ DETAH/ N'DILO	12	39	5	56
		BEHCHOKÛ	0	0	0	0
		WHATÌ	0	0	0	0
		GAMÈTÌ	0	0	0	0
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'È	0	0	0	0
WORKPLACE EDUCATION PROGRAM	THE WORKPLACE EDUCATION PROGRAM OFFERS MONEY AND SUPPORT TO COMPANIES WHO WISH TO ADD TO THE WORK SKILLS OF THEIR EMPLOYEES. WORKPLACE EDUCATION TAKES A NON-TRADITIONAL APPROACH TO LEARNING. IT INCLUDES CUSTOM LITERACY AND UPGRADING PROJECTS FOR WORKERS. THESE PROJECTS INCLUDE SPECIFIC WORK ISSUES AND MATERIALS IN THE PROGRAM.	YELLOWKNIFE/ DETAH/ N'DILO	0	0	0	0
		BEHCHOKÛ	0	0	0	0
		WHATÌ	0	0	0	0
		GAMÈTÌ	0	0	0	0
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'È	0	0	0	0
BUILDING ESSENTIAL SKILLS	THE BUILDING ESSENTIAL SKILLS PROGRAM IS A SHORT-TERM, SUPPORT PROGRAM. THE PROGRAM HELPS ELIGIBLE PEOPLE GET THE TRAINING OR EDUCATION NEEDED TO GET WORK OR CERTIFICATION.	YELLOWKNIFE/ DETAH/ N'DILO	49	139	14	202
		BEHCHOKÛ	4	0	0	4
		WHATÌ	1	0	0	1
		GAMÈTÌ	0	0	0	0
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'È	2	0	0	2

GNWT COMMITMENTS AND RESPONSIBILITIES UNDER THE  
SNAP LAKE DIAMOND PROJECT SOCIO-ECONOMIC AGREEMENT

PROGRAM	DESCRIPTION	PRIMARY COMMUNITY	PARTICIPATION & RESULTS			TOTAL ENROLMENT
			ABORIGINAL	NON-ABORIGINAL	NOT DECLARED	
<b>PROVIDE FUNDING FOR LITERACY, PRE-EMPLOYMENT AND TRADES-RELATED TRAINING FOR GNWT APPROVED ACTIVITIES.</b>						
STUDENT FINANCIAL ASSISTANCE (2010 WINTER/SPRING)	THE STUDENT FINANCIAL ASSISTANCE (SFA) PROGRAM GIVES FINANCIAL SUPPORT TO STUDENTS GOING TO FULL-TIME, POSTSECONDARY SCHOOLS. FUNDING INCLUDES GRANTS, LOANS, SCHOLARSHIPS, BURSARIES, ENTRANCE PREPARATION FUNDING AND REPAYMENT FOR DISTANCE COURSES.	YELLOWKNIFE/ DETAH/ N'DILO	263	714	2	979
		BEHCHOKÒ	63	1	0	64
		WHATÌ	10	0	0	10
		GAMÈTÌ	10	0	0	10
		WEKWEÈTÌ	3	0	0	3
		ŁUTSELK'È	10	0	0	10
STUDENT FINANCIAL ASSISTANCE (2010 SUMMER/FALL)	SAME AS ABOVE.	YELLOWKNIFE/ DETAH/ N'DILO	232	632	1	865
		BEHCHOKÒ	43	3	0	46
		WHATÌ	8	0	0	8
		GAMÈTÌ	7	0	0	7
		WEKWEÈTÌ	1	0	0	1
		ŁUTSELK'È	11	0	0	11
LMA SKILLS DEVELOPMENT	THE CANADA-NWT LABOUR MARKET AGREEMENT (LMA) ENABLES THE NWT TO DELIVER LABOUR MARKET PROGRAMS TO ENHANCE PARTICIPATION OF NON EMPLOYMENT INSURANCE (EI) ELIGIBLE INDIVIDUALS. IT HELPS THEM PREPARE FOR ENTRY INTO, OR RETURN TO, EMPLOYMENT OR TO OTHERWISE OBTAIN OR KEEP EMPLOYMENT OR MAINTAIN SKILLS FOR EMPLOYMENT. THE LMA SKILLS DEVELOPMENT PROGRAM CATEGORY ASSISTS PROGRAM PARTICIPANTS IN OBTAINING THE TRAINING OR EDUCATION NEEDED TO GET WORK OR CERTIFICATION.	YELLOWKNIFE/ DETAH/ N'DILO	30	14	1	45
		BEHCHOKÒ	3	0	0	3
		WHATÌ	0	0	0	0
		GAMÈTÌ	0	0	0	0
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'È	0	0	0	0

GNWT COMMITMENTS AND RESPONSIBILITIES UNDER THE  
SNAP LAKE DIAMOND PROJECT SOCIO-ECONOMIC AGREEMENT

PROGRAM	DESCRIPTION	PRIMARY COMMUNITY	PARTICIPATION & RESULTS			TOTAL ENROLMENT
			ABORIGINAL	NON-ABORIGINAL	NOT DECLARED	
<b>PROVIDE FUNDING FOR LITERACY, PRE-EMPLOYMENT AND TRADES-RELATED TRAINING FOR GNWT APPROVED ACTIVITIES.</b>						
LMA WORK EXPERIENCE	LABOUR MARKET AGREEMENT (LMA) WORK EXPERIENCE PROVIDES CLIENTS WITH THE ABILITY TO GAIN VALUABLE WORK SKILLS ON THE JOB, AND TO BE ABLE TO BUILD THIS EXPERIENCE INTO THEIR RESUMES. WORK EXPERIENCE CAN BE PART OF AN OVERALL WORK READINESS PROGRAM OR CAN BE A STAND-ALONE EVENT.	YELLOWKNIFE/ DETAH/ N'DILO	5	1	0	6
		BEHCHOKÛ	0	0	0	0
		WHATÌ	0	0	0	0
		GAMÈTÌ	1	0	0	1
		WEKWEÈTÌ	0	0	0	0
		ŁUTSELK'È	1	0	0	1
SMALL COMMUNITY EMPLOYMENT SUPPORTS	THE SMALL COMMUNITY EMPLOYMENT SUPPORTS PROGRAM IS A WAGE SUBSIDY PROGRAM WITH ELIGIBLE TRAINING COSTS FOR EMPLOYERS TO HIRE STUDENTS OR YOUTH (NOT IN SCHOOL) AGED 15-29 IN SMALL AND REMOTE COMMUNITIES. THIS INITIATIVE IS DESIGNED TO PROVIDE YOUTH WITH OPPORTUNITIES FOR EMPLOYMENT AND TRAINING THAT LEAD TO INCREASED SELF-RELIANCE THROUGH THE DEVELOPMENT OF ESSENTIAL WORKPLACE SKILLS. YOUTH MAY BE SUBSIDIZED IN INDIVIDUAL JOBS OR ON A PROJECT BASIS.	YELLOWKNIFE/ DETAH/ N'DILO	n/a	n/a	n/a	n/a
		BEHCHOKÛ	n/a	n/a	n/a	n/a
		WHATÌ	3	0	0	3
		GAMÈTÌ	3	0	0	3
		WEKWEÈTÌ	2	0	0	2
		ŁUTSELK'È	5	1	0	6

## Status – Other GNWT Human Resource Development Responsibilities

DEVELOP AND DISTRIBUTE INFORMATION ON CAREERS IN THE MINING INDUSTRY TO  
GNWT CAREER CENTRES AND HIGH SCHOOL COUNSELLORS.

Information resources related to the mining industry are distributed to the Department of Education, Culture and Employment (ECE) Service Centres, schools, libraries, Aurora College campuses, and Adult Education Centres. Examples of resources that are related to the mining industry are listed below.

### Career Opportunities Series

The Career Opportunities Series is a group of booklets about jobs in the NWT. ECE created these booklets with companies and groups that work in each sector. Each booklet has information on the labour market, potential jobs, work conditions, training, financial support, and career planning in the NWT.

Booklets that include information on the mining industry or other careers that can be used in mining are listed here:

- *Jobs in Information & Communication Technology*
- *Jobs in Mining*
- *Jobs in Construction*
- *Jobs in Diamonds*
- *Jobs in Community Government*
- *Jobs in Oil & Gas*
- *Jobs in the Service Sector*
- *Jobs in Aviation*

### NWT Job Futures

The first edition of this employment research resource was produced in 2006. It provides readers with information regarding employment and education in the North. Readers will find job profiles for a large variety occupations, including information on duties, availability, and education requirements. Average employment income, occupational demand and labour market statistics are also available to help the reader plan for a career move. NWT Job Futures is online at <http://jobfutures.statsnwt.ca/>.

Currently this publication is in the process of being updated to reflect changes in the NWT job market since it was first published.

**Videos:**

- *Path of the Rotational Worker*
- *Path to Post-secondary Education*
- *Path of the Volunteer*
- *Mine Your Business*
- *Rock Solid*

**Posters:**

- *The Labour Market of the NWT*
- *Jobs in the Mining Industry*
- *Deal Yourself In*
- *Picture This ... Women In Trades*
- *Role Model Campaign*

**Publications:**

- *NWT Education, Training and Employment Guide*
- *2009-10 NWT Labour Market Review*

OFFER, THROUGH ITS SCHOOL SYSTEM, OPPORTUNITIES FOR STUDENTS TO TAKE COURSES AND PARTICIPATE IN WORK EXPERIENCES THAT PREPARE THEM FOR POTENTIAL FUTURE EMPLOYMENT IN THE MINING INDUSTRY.

School courses and programs that prepare student and adults for future jobs in mining are noted below.

**Skills Canada NWT**

Skills Canada NWT is a group that works with youth, employers, teachers, labour groups and government to promote careers in skilled trades and technology for Northern youth. Funding support is provided by the federal and territorial governments and by companies. Through skills clubs, students get lessons from trades and technology experts who donate their time to share their skills with youth. Programs and events promote trades and technologies. Skills clubs include weekly two-hour lessons during an eight to 24 week period.

**School Curriculum**

The Career and Technology Studies (CTS) Program has been approved for use in NWT schools. CTS helps junior and senior high school students to:

- Build daily living skills;
- Explore and make career choices;
- Use technology;
- Apply and build up skills learned in other areas; and
- Prepare for entry into work or future learning.

**Schools North Apprenticeship Program (SNAP)**

Schools North Apprenticeship Program is a program that allows students to stay in school, gain trades experience and earn school credits. These credits can then be used for future apprenticeship certification. This program is based on a partnership between industry, ECE, high schools and the NWT Apprenticeship, Trade and Occupations Certification Board.

### Trades Awareness Program

In response to concerns about trades training for youth in communities with limited shops or other training areas, funding was given for a youth trades and career awareness pilot project. In the 2010 reporting period, this program is offered in the South Slave Region only.

Table 2 (page 10) shows data on the number of participants who participated in the Trades Awareness Program in various communities in 2010.

**TABLE 2: MINING STUDENTS SUPPORTS**

	EVENT	DESCRIPTION	COMMUNITY	PARTICIPATION
<b>MINING STUDENT SUPPORTS</b>	APPRENTICESHIP TRAINING OFFICER SUPPORT	APPRENTICESHIP TRAINING OFFICERS MET WITH EMPLOYERS AND APPRENTICES. CONDUCTED SITE VISITS, TRADE ENTRANCE EXAMS, AND TRAINING EVALUATIONS.	NORTH SLAVE AND OTHER NWT COMMUNITIES	SITE VISITS: 200+  MEETINGS WITH EMPLOYERS AND APPRENTICES: 150+
	TRADES AWARENESS PROGRAM	THE SOUTH SLAVE COMMUNITIES LEARNING NETWORK DEVELOPED A YOUTH TRADES AWARENESS PROGRAM FOR YOUTH IN COMMUNITIES WITH LIMITED SHOPS OR OTHER TRAINING AREAS. A TWO PART INTRODUCTORY/INTENSIVE PROGRAM WAS CARRIED OUT FOR THE FOURTH YEAR FOR SELECTED STUDENTS.	WHATI DETTAH/N'DILO BEHCHOKO	INTRODUCTORY 45 (4 LUTSELK'E)  INTENSIVE 31 (5 LUTSELK'E)
	TRADE ENTRANCE EXAMINATIONS	CONDUCTED TWICE PER MONTH AT CANADA NWT SERVICE CENTRE	YELLOWKNIFE, NORTH SLAVE AND OTHER NWT COMMUNITIES	80 +

**PROMOTE AND FACILITATE THE ORGANIZATION OF CAREER FAIRS FOR HIGH SCHOOL STUDENTS AND ADULTS.**

The GNWT – along with schools, ECE Service Centres and Skills Canada NWT – helps support and set up career events. Table 3 (page 11) gives a list of events that happened in 2010.

Career development is also provided in other programs such as career workshops, tutoring, and program and service information sessions. Table 4 (page 12) lists these events.

**TABLE 3: CAREER EVENTS**

EVENT	DESCRIPTION	COMMUNITY	PARTICIPATION
BEAUFORT DELTA REGIONAL SKILLS COMPETITION & CAREER FAIR (FEB. 2010)	THIS OLYMPIC-STYLE COMPETITION HAS YOUTH COMPETING AGAINST EACH OTHER IN THEIR CHOSEN TRADE AND TECHNOLOGY AREAS. THERE ARE ABOUT 12 CONTEST AREAS AVAILABLE AND COMPETITORS INCLUDE BOTH SECONDARY AND POST-SECONDARY STUDENTS FROM THE BEAUFORT DELTA.	HOSTED IN INUVIK, OPEN TO ALL BEAUFORT DELTA COMMUNITIES	50 COMPETITORS
APPRENTICESHIP AWARDS OF EXCELLENCE CEREMONY (MAR 2010)	AN AWARDS BANQUET TO RECOGNIZE THE OUTSTANDING ACHIEVEMENTS OF APPRENTICES AND OCCUPATIONAL CERTIFICATION CANDIDATES IN THE NORTH SLAVE REGION.	NORTH SLAVE REGION	50+
TERRITORIAL SKILLS COMPETITION & CAREER EXPO (APR. 2010)	THIS OLYMPIC-STYLE COMPETITION HAS YOUTH COMPETING AGAINST EACH OTHER IN THEIR CHOSEN TRADE AND TECHNOLOGY AREAS. THERE ARE ABOUT 15 CONTEST AREAS AVAILABLE AND COMPETITORS INCLUDE BOTH SECONDARY AND POST-SECONDARY STUDENTS/APPRENTICES. THE CAREER EXPO IS SPONSORED AND MANAGED BY GNWT- DEPARTMENT OF EDUCATION, CULTURE AND EMPLOYMENT.	HOSTED IN YELLOWKNIFE, OPEN TO ALL NWT COMMUNITIES	95 COMPETITORS
CANADIAN SKILLS COMPETITION (MAY 2010)	THIS NATIONAL COMPETITION INVOLVES THE BEST YOUTH FROM EACH PROVINCE AND TERRITORY COMPETING IN 40 CONTEST AREAS. COMPETITORS GENERALLY QUALIFY THROUGH PROVINCIAL AND TERRITORIAL COMPETITIONS. COMPETITORS ARE BOTH SECONDARY AND POST-SECONDARY STUDENTS/APPRENTICES.	HOSTED IN WATERLOO, ONTARIO	18 COMPETITORS FROM NWT
SKILLS CANADA NWT - <i>POWER UP</i> YOUTH CONFERENCES (DEC. 2010)	THE POWER UP YOUTH CONFERENCES HAVE ABOUT 20 EXPERT MENTORS IN SKILLED TRADES, TECHNOLOGY AND NON-TRADITIONAL JOBS HOSTING WORKSHOPS FOR STUDENTS.	HOSTED IN YELLOWKNIFE, OPEN TO GRADE 8 STUDENTS FROM ALL NWT COMMUNITIES	125 GIRLS 135 BOYS
SKILLS CLUBS (ONGOING)	VOLUNTEER MENTORS COACH HIGH SCHOOL YOUTH IN VARIOUS TRADES AND TECHNOLOGY RELATED SKILLS, SUCH AS COOKING, CARPENTRY, WELDING, AND MORE.	NWT COMMUNITIES	VARIES (USUALLY 4-12 PER CLUB)
PRESENTATIONS TO SCHOOLS/YOUTH	PRESENTATIONS INCLUDE INFORMATION ABOUT CAREERS IN TRADES, AND HANDS-ON ACTIVITIES WHERE PRACTICAL.	NWT COMMUNITIES	117 PARTICIPANTS IN 10 SESSIONS

NOTE: INFORMATION REPORTED HERE IS ONLY FOR THE PRIMARY COMMUNITIES NOTED UNDER THE SEA. THERE ARE OTHER EVENTS IN THE NWT THAT ARE NOT LISTED.

\* DATA RECORDED IS AN ESTIMATE OF PARTICIPANTS.

**TABLE 4: CAREER COUNSELLING SUPPORT, EVENTS AND ACTIVITIES**

CAREER COUNSELLING SUPPORT	EVENT	DESCRIPTION	COMMUNITY	PARTICIPATION
	BUDGETING WORKSHOP	BUDGETING WORKSHOP HELD FOR AURORA COLLEGE STUDENTS	YELLOWKNIFE	11
	CAREER DEVELOPMENT / APPRENTICESHIP INFORMATION SESSION	ONE TWO HOUSE SESSION PRESENTING INFORMATION ON APPRENTICESHIP AND CAREER DEVELOPMENT (GENERAL PUBLIC)	BEHCHOKO EDZO YELLOWKNIFE	115
	CAREER DEVELOPMENT INFORMATION SESSION	CAREER DEVELOPMENT INFORMATION SESSION HELD FOR MEMBERS OF THE MILITARY	YELLOWKNIFE	50
	INTERVIEW SKILLS WORKSHOP	A WORKSHOP COVERING INTERVIEW SKILLS DELIVERED TO: GENERAL PUBLIC, CORRECTIONAL INMATES, AURORA COLLEGE STUDENTS	GAMETI, YELLOWKNIFE	33
	JOB SEARCH WORKSHOP	JOB SEARCH WORKSHOP FOR THE GENERAL PUBLIC, AURORA COLLEGE STUDENTS, STUDENTS OF THE CAREER COLLEGE	YELLOWKNIFE	29
	JOB SEARCH, RESUME WRITING & INTERVIEW SKILLS	A SERIES OF THREE WORKSHOPS DELIVERED TO PARTICIPANTS IN THE CONSTRUCTION BOOTCAMP PROGRAM	YELLOWKNIFE	14
	RESUME WRITING WORKSHOP	A WORKSHOP COVERING INTERVIEW SKILL DELIVERED TO THE GENERAL PUBLIC (INCLUDING YOUTHS) AND AURORA COLLEGE STUDENTS.	GAMETI, WEKWETI, WHA TI, YELLOWKNIFE	53
	TRUE COLOURS / PERSONALITY DIMENSIONS	<i>PERSONALITIES DIMENSIONS</i> WORKSHOPS ARE PLANNED TO HELP PEOPLE FIND THEIR OWN CHARACTERS, LIKES, DISLIKES, SKILLS, STRENGTHS AND WEAK POINTS (AURORA COLLEGE STUDENTS, GENERAL PUBLIC, AURORA COLLEGE STAFF, STUDENTS OF THE SOCIAL WORK AND NURSING ACCESSES PROGRAMS)	N'DILO, YELLOWKNIFE	78

### ECE Service Centres

ECE Service Centres, in addition to the delivery of ECE programs, offer career counselling, career workshops, tutoring, career resource libraries, and the organization of career fairs and conferences. Support is also given to NWT schools to increase peoples' understanding of programs and services. Career Development Workers give ongoing support to NWT communities. Tables 3 (page 11) and 4 (page 12) give examples of career development work done in the NWT Service Centres.

### Aurora College

Aurora College delivers postsecondary schooling in trades, professional, certificate, diploma, and degree programs. Along with its current programs, Aurora College also works with businesses and Aboriginal groups to meet sector, regional and community training and education needs.

In addition to education and training programs, Aurora College provides support services to improve each student's chances for success. These services include counselling, housing, libraries, sports, student success centres and other services. Other career support is provided through adult educators in Detah / N'dilo, Lutselk'e and each of the four Tl'ichô communities. Adult educators provide adult literacy and basic education, as well as other training programs on an as-needed basis.



**MEET WITH DE BEERS, AT LEAST ANNUALLY, TO REVIEW GNWT PROGRAM AND SERVICE DELIVERY PLANS TO IDENTIFY AREAS FOR COLLABORATION.**

ECE meets on a regular basis with De Beers to talk about plans and areas for working together on training under the Mine Training Society (MTS). The GNWT, Aurora College and De Beers, along with other key groups, continue to work together on a number of projects. Another area of collaboration with ECE and its partners is the Northern Women in Mining and Oil and Gas Project.

### **Mineral Processing Operator Pre-Employment Training Program**

This program has been made to qualify people for entry-level jobs in the area of mineral processing. This program was based on the Core Competencies noted in the Mineral Processing Technician Occupational Standards. The program started in the spring of 2007. Partners on this project include the MTS, De Beers, ECE, Aurora College and the North Slave Métis Alliance. In 2010, the Mineral Processing Operator program was offered twice. In the first session there were 10 graduates, 9 of which had traineeships, and 3 were offered employment. The second session, which ran from October to January, 2011 had 11 students enrolled.

### **Underground Mine Training Simulators**

In addition to MTS programs, Aurora College and other partners on the Underground Mine Training Simulator Committee (BHP Billiton Diamonds Inc., Diavik, De Beers and the (GNWT), and INAC committed funding to purchase several desktop simulators and one full-scale mining simulator. The simulators will be owned by Aurora College. The desktop simulators will be used in community-based programming to create exposure, awareness and stimulate interest in underground mining jobs. The full-scale simulator will be housed at Aurora College in Yellowknife and will be used for pre-employment training. The desktop simulators can also be used in career fairs and other special events. The Department of ECE has committed funding for curriculum, resources and program development.

### **Deton'Cho Training Centre**

Deton'Cho Corporation renovated the former Somba K'e Healing Lodge as a new mine training facility. The facility, which opened in the month of June, as a component of the MTS sponsored and Aurora College delivered, Underground Miner Training program can accommodate up to 28 students. Complete with a recreational room, training room and implementation of a zero tolerance site policy (Monday – Friday). The facility helps to provide program participants with a better understanding of the discipline behind rotational work schedules and lifestyle.

### **Northern Mining Workforce Initiative**

In 2008, the GNWT and the three NWT diamond mines (BHP Billiton Diamonds Inc., Diavik and De Beers) signed a Memorandum of Understanding (MOU) to work toward finding creative ways to increase the number of Northern workers employed at the diamond mines. The MOU was developed because each party recognized it had tools at its disposal to increase the number of Northern workers. This initiative aims to work on two fronts: 1) to develop the necessary skills, training and travel initiatives to allow more NWT residents to be employed in the mines; and 2) to identify strategies to attract skilled workers and their families to become residents of the NWT.

This initiative is separate from the SEA. The MOU represents the collaborative efforts of the GNWT and the three mines to enhance the significant local benefits that these projects contribute to the people and economy of the NWT.

### **Introduction to Mining**

The community-based Introduction to Mining course is six weeks long, including two weeks of R2WN. This year, Aurora College delivered six introduction courses in the following communities: Behchokö, Detah / N'dilo, Fort Resolution, Fort Providence, Fort Simpson, and Whatì.<sup>1</sup>

### **Underground Miner Training Program**

The Mine Training Society sponsored and Aurora College delivered Underground Miner Training Program is 12 weeks in length and includes an introduction to geology, basic mining principles as well as a site visit to expose students to the physical realities of underground mining. Students will receive an Aurora College record of achievement upon completion.

There were two deliveries of Underground Miner Training in 2010. During the May-July intake there were 12 graduates and all were offered employment. During the September-December intake there were 9 graduates, all of which obtained traineeship positions.

**OFFER OPPORTUNITIES FOR DE BEERS EMPLOYEES TO PARTICIPATE, AT DE BEERS EXPENSE, IN PROFESSIONAL DEVELOPMENT PROGRAMS ORGANIZED FOR AURORA COLLEGE OR GNWT LITERACY AND PRE-EMPLOYMENT TRAINING INSTRUCTORS.**

Aurora College gives continuing education classes at all its locations. These courses are open to De Beers staff and the public.

**COLLABORATE WITH DE BEERS TO EASE EMPLOYEES' TRANSITION TO NEW JOBS UPON CLOSURE.**

This commitment does not apply to the reporting period in question, as the Snap Lake Mine was in its Operations phase.

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<sup>1</sup> This list includes communities noted under the SEMA. There are other NWT communities that are not listed.

# BUSINESS DEVELOPMENT

## GNWT Responsibilities – Status – Business Development

CO-ORDINATE, THROUGH THE NORTH SLAVE REGIONAL SUPERINTENDENT, THE ACTIVITIES OF THE GNWT THAT SUPPORT PROJECT-RELATED COMMUNITY ECONOMIC AND BUSINESS OPPORTUNITIES.

Described below are the programs through which the GNWT implements the business obligations it has under the SEA. These programs are delivered by the department of Industry, Tourism and Investment (ITI) regional offices.

### **Support for Entrepreneurs and Economic Development**

SEED provides programs and services to help diversify the economy, start or expand NWT businesses, improve business knowledge and capacity, and to investigate new Sector business opportunities.

\$300,000 was added to this program in the 2010/11 fiscal year due to the demand of this program throughout the NWT. Program funding available totalled \$2,050,000.

SEED has five categories:

#### **Sector Support**

Assistance up to \$25,000 is available for sector research or investigation of new opportunities. The program also provides an interest rebate for up to \$15,000 annually for eligible businesses to offset loan interest related to new capital purchases for expansion of business. Energy, e-commerce, tourism and value-added manufacturing are currently designated as priority sectors. All sectors were open to participate in the program until March 2010.

#### **Community Economic Development**

Up to \$25,000 is provided in this category for community-based business research. It can also be used to support activities, such as art festivals or community economic promotions.

#### **Micro Business**

In this category contributions of up to \$5,000 are provided for self-employment activities, aimed at traditional economy, arts, film and similar self-employment activities.

#### **Business Intelligence and Networking**

For this category, up to \$3,000 per individual may be provided where business trip costs exceed \$1,500 (each applicant must contribute at least \$1,000 towards eligible trip costs).

### **Business Support Applicants**

In this category, up to \$25,000 is available to eligible applicants in a fiscal year depending on the program category. Program categories include start-up funding, asset acquisition, operational support and market and product development.

Examples of funding during the reporting period include \$21,000 provided in support of local aboriginal involvement in energy development, and \$15,000 contributed to the support of a business feasibility study. Other examples of business-capacity building include \$3,200 for attendance of planning workshops, and \$15,000 for an operational review of joint venture companies.

Additional contributions in 2010 include \$20,000 to the Hay River Chamber of Commerce to assist with the costs of hosting the Hay River Business, Home and Leisure show. \$12,000 was also contributed to the YK Chamber of Commerce for the Annual Business Trade Show, and \$11,670 was contributed in support of the Mining Business Conference.

The Metal Mining Opportunities Workshop that took place in Dettah, March 30 to 31, 2010, brought together business, government and community leaders to discuss opportunities in mining. Hosted by the Federal and Territorial government, the workshop facilitated discussion on the development of services and infrastructure related to mining.

### **Business Development and Investment Corporation**

The Business Development and Investment Corporation (BDIC) works with regional business corporations and other partners to offer services and information to support the business goals of the GNWT in a way that helps the people and the economy of the NWT.

The BDIC provides several services to NWT businesses. They include:

- Offering loans and standby letters of credit.
- Giving contributions to companies.
- Investing in companies.
- Operating subsidiary companies.
- Providing business information and guidance.

For instance, the BDIC Winter/Summer Re-Supply Financing offers short-term loans to clients, as it is the most cost-effective way to re-supply their inventory with one year to re-pay the loan. Variable Interest Rate Financing allows for a flexible loan with the advantage of a lower borrowing rate during times of falling interest rates. Interest Rate Reduction Initiatives up to March 31, 2010, gave clients who were not in arrears the chance to apply to have their rate of interest lowered to the BDIC's lowest rate.

BDIC Seasonal Production Financing provides short-term loans for artists, craft-makers and harvesters who need to buy supplies to make or harvest products to sell. The BDIC Capital Guarantee Program guarantees a business a working capital arrangement with its bank.

## Partnerships

The BDIC has entered into Memorandums of Understanding (MOUs) with the NWT Chamber of Commerce, Aurora College and the Sahtu Business Development Center.

### BDIC and the Chamber of Commerce

The agreement allows both organizations to work together to better serve the needs of the territorial business community. The intent is to cooperate and share costs in carrying out mutually agreed activities and promote business attraction, development and retention.

### BDIC and Aurora College

Intended to strengthen the NWT business community, the BDIC and Aurora College cooperate in the delivery of mutually agreed upon courses in different programs at Aurora College. Aurora College makes available professional development courses and workshops for BDIC staff and the BDIC supports Aurora College's focus on the improvement of business based knowledge and skills through specialized instruction services for business and economic development programs students.

### BDIC and Sahtu Business Development Centre

The main focus of this agreement between the BDIC and the Sahtu Business Development Centre is to provide for joint client transactions in order to improve the financing options given to clients.

## Business Services

The BDIC offers information to support new clients and to continue services for existing clients through Canada Business NWT (CBNWT), which is operated in partnership with Industry Canada.

A wide range of information on small business programs, services and regulation is provided in a timely and convenient manner through this partnership. CBNWT publications and other information is available to all northern communities through the website <http://www.canadabusiness.ca>

CBNWT access points are also available in NWT communities listed below through local Community Futures Development Corporations (CFDCs) (Also see page 23). ITI supports the CFDCs in the NWT by providing contribution funding while the BDIC provides support by coordinating capacity building and partnerships, and by lending CFDCs loan capital to add to capital reserves.

CBNWT community access points are:

- The Dehcho Business Development Centre in Fort Simpson
- Thebacha Business Development Services in Fort Smith
- The Southwest Territorial Business Development Corporation in Hay River
- Western Arctic Business Development Services in Inuvik
- The Sahtu Business Development Centre in Norman Wells
- The Dogrib Area Community Futures in Whatì

**TABLE 12: GNWT BUSINESS DEVELOPMENT UNDER SEMA FOR JULY TO DECEMBER 2010**

PROGRAM	BEHCHOKØ	GAMÈTÌ	ŁUTSELK'É	WEKWEÈTÌ	WHATÌ	YELLOWKNIFE / DETAH / N'DILO	CATCHMENT COMMUNITIES <sup>1</sup>	OTHER NWT COMMUNITIES	NWT TOTAL
<b>BUSINESS GRANTS, CONTRIBUTIONS AND LOANS THAT RELATE TO THE PROJECT.</b>									
GRANTS AND CONTRIBUTIONS			\$3,200			\$15,000	\$21,000		\$39,200
<b>ASSIST NWT BUSINESSES TO ACQUIRE LOANS, CREDIT FACILITIES, GRANTS OR DEVELOP CAPITAL WHERE IT WILL INCREASE NWT EMPLOYMENT.</b>									
BUSINESS DEVELOPMENT AND INVESTMENT CORPORATION SUPPORT <sup>3</sup>						\$725,000	\$5,530,000	\$208,000	\$6,463,000
BUSINESS DEVELOPMENT AND INVESTMENT CORPORATION SUPPORT <sup>4</sup>						\$58,926	\$24,519	\$16,964	\$100,409
<b>MAINTAIN A REGISTRY OF BUSINESSES ELIGIBLE UNDER BIP AND PROVIDE DDMI WITH ACCESS TO THAT DATA.</b>									
BUSINESS INCENTIVE POLICY REGISTRY <sup>2</sup>	18	0	3	0	1	631	492	164	1,309

1 INCLUDES ADDITIONAL COMMUNITIES IDENTIFIED IN THE DIAVIK SOCIO-ECONOMIC MONITORING AGREEMENT, APPENDIX A - 10 & 11, AS POTENTIAL PICKUP POINTS (HAY RIVER, INUVIK, FORT SIMPSON, NORMAN WELLS, AND FORT SMITH).

2 NUMBER OF NORTHERN BUSINESSES REGISTERED UNDER THE BUSINESS INCENTIVE POLICY.

3 CREDIT APPROVED WITHIN THE REPORTING PERIOD (LOANS, WORKING CAPITAL GUARANTEES AND STANDBY LETTER OF CREDITS)

4 GRANTS APPROVED WITHIN THE REPORTING PERIOD

**MAINTAIN A REGISTRY OF BUSINESSES ELIGIBLE UNDER THE GNWT BUSINESS INCENTIVE POLICY, WHICH IS ACCESSIBLE TO THE PARTIES.**

### **GNWT Business Incentive Policy**

To support the GNWT commitment to the advancement of a vibrant private sector and sustainable economic development in the NWT, the GNWT has had a preferential business policy since 1976. The Business Incentive Policy (BIP) is an economic policy that gives preference to registered Northwest Territories businesses for the Government's purchase of all products and services.

#### *Revised Business Incentive Policy*

A revised Business Incentive Policy came into effect on November 1, 2010. The revised policy is based on consultation conducted with the public and business community from 2008 to 2010. One of the key issues identified during the consultation process was a need for more support of NWT resident-owned small or medium sized businesses. Also identified was the need to increase competition on major capital projects.

As of November 2010, new applications for non-resident business owners will no longer be accepted. Non-resident businesses already approved before November 2010 keep their status. Other changes relate to the scope of the policy and bid adjustments.

In the 2010 reporting period there were approximately 1,300 NWT based companies across the NWT registered under the BIP. The Government's official registry of approved businesses under the BIP can be found at: <http://www.iti.gov.nt.ca/iea/bip/index.htm>.

Below is a breakdown of BIP-registered businesses by community grouping, as of December 2010:

**TABLE 5: NORTHERN BUSINESSES REGISTERED UNDER BIP**

BEHCHOKÒ	GAMÈTÌ	ŁUTSELK'É	WEKWEÈTÌ	WHATÌ	YELLOWKNIFE / DETAH / N'DILO	HAY RIVER	OTHER NWT COMMUNITIES	NWT TOTAL
18	0	3	0	1	631	150	506	1,309

### **GNWT Contract Registry Reporting System**

Government contracting and procurement in the NWT is governed by the BIP. The GNWT is committed to being transparent and accountable in everything relating to public contracting in the NWT. The GNWT Contract Registry and reporting system provides a comprehensive, public and easily accessible database with information on government contract opportunities.

## Status – Other GNWT Business Development Responsibilities

ITI regional offices, the BDIC, and other groups responsible for program implementation regularly provide information about general programs to the public. These general programs include the SEED Program, the BDIC Credit Facilities, Venture Investment, Contributions and Subsidiary programs.

This section highlights other programs that help promote business development and strengthen entrepreneurial skill in the NWT.

### Aurora College

Aurora College offers certificates, diplomas, degrees and trades training with strong cultural content and hands-on experience to ensure programs meet the needs of NWT residents and the labour market. The college upgrades the business and economic skills of NWT residents through the programs described below.

### Continuing Education – Business Development

Aurora College's three Continuing Education Departments offer employment-related skill development training courses. For business development, Aurora College offers the following courses:

- Business Basics
- Bookkeeping
- Accounting and Finance
- Simply Accounting
- QuickBooks
- Proposal Writing
- Financial Planning
- Project Management
- Office Procedures
- Small Business Development

### Small Business Development

The Small Business Development Program is a 16-week program intended for individuals who want to start a small business in the NWT. The program focuses on areas important for the successful start-up and operation of a small business. Focus is placed on gaining familiarity with the structure of small businesses, learning how to develop a business plan, knowledge of sales and marketing, financial management, human resource management, strategic planning, business management and leadership, and business expansion. The program is oriented to the practical development of a small business. It includes a special project to give students the opportunity for hands-on experience in starting and running a small business. Individuals taking the course also have the chance to work on their own business idea in this program.

### Business Administration

The Business Administration program provides students with the knowledge and skills necessary to start entry level careers in business, government and non-profit organizations. Business courses stress applicability to small businesses in the NWT. The Business Administration Program provides students with an opportunity to acquire either a certificate (a one-year program) or a diploma (a two-year program).



The two-year diploma has three directions of study: general, Co-op, and Community Economic Development (CED). The Co-op direction has two work placement opportunities. The CED stream includes special courses that are useful for individuals who are planning to start a business at the community level, or who are looking for economic development positions with municipalities or Aboriginal organizations.

To prepare for entering the Business Administration Program, a special Business Administration Access Program has been designed. The program is made up of five courses from different disciplines. The objective of the program is to provide students with required knowledge and skills and advanced education in communication, math, computer applications and bookkeeping.

**ASSIST NWT BUSINESSES TO TAKE ADVANTAGE OF CONTRACTING OPPORTUNITIES.  
FACILITATE NWT BUSINESSES TO DESIGN, PREPARE AND DEVELOP FINANCIAL PROPOSALS.  
PROVIDE COUNSELLING SERVICES TO HELP NWT BUSINESSES THROUGH THE BUSINESS  
DEVELOPMENT PROCESS.**

### **Economic Development Officers**

ITI supports a network of community Economic Development Officers (EDOs) to promote business development in the NWT. Regional EDOs are employed directly by ITI or funds are provided for community governments to employ an Economic Development Officer of their own.

EDOs help people and companies through business counselling and program delivery. They are networked to business development contacts and contacts in other organizations, financial institutions and government departments and agencies. This enables them to develop ongoing contacts within the mining industry, and in industries that seek to do business with the mining industry. In this manner locals are informed about potential opportunities in the mining industry.

EDOs provide counselling that allows clients to pursue or maintain business with De Beers and the mining industry. For example, EDOs assist clients who are interested in providing De Beers and the mining industry with transportation, construction, portable camp establishment, materials and labour services, to name a few.

The type of advice or counselling given can range from reviewing and providing advice on business practices, to providing suggestions and strategies on how to approach the mines to gain contracts. Examples of such services include assistance in preparing year-end financial statements and exploring ways of expanding a business. EDOs are an information source on market data and on the development of opportunities in a wide range of economic sectors. This assistance helps small businesses build capacity. Examples of this from the reporting period, is assistance toward a review of joint venture companies, a business feasibility study, and support for the attendance of planning workshops.

### **The Taltson Hydroelectric Expansion Project**

The Deze Energy Corporation has proposed the Taltson Hydroelectric Expansion Project. The Northwest Territories Energy Corporation (03) Ltd., Akaitcho Energy Corporation and the Métis Energy Corporation are partners in this Project.

The companies, the GNWT and the federal government have invested over \$10 million to advance the proposal to expand the Twin Gorges Hydro site on the Taltson River. In 2009/10, the GNWT provided \$2.5 million in funding.

**COLLABORATE WITH THE PARTIES OR GOVERNING AUTHORITIES IN THE PRIMARY AND CATCHMENT COMMUNITIES TO FACILITATE COORDINATED BUSINESS DEVELOPMENT PLANNING AND DELIVERY OF BUSINESS DEVELOPMENT PROGRAMS.**

### **Community Futures Program**

The Community Futures Program (CFP) is a community-based regional approach to employment creation and economic development. Seven organizations represented by the Community Futures Association deliver Community Futures Programs across the NWT. All thirty-three NWT communities have access to CFP. The CFP funds several Community Futures Development Corporations (CFDCs) in the NWT. CFDCs are non-profit groups that support small business development. Each CFDC is an incorporated, non-profit body run by an independent board of directors. The CFDCs' board of directors is made up of people from the regions it serves.

The mandate of each CFDC is community and business development through the creation and expansion of small and medium sized enterprises and the creation and maintenance of employment opportunities in NWT communities. CFDCs provide business information and skills development, as well as delivery of financial programs. CFDCs offer help to companies through programs that may include loans, business planning, lines and letters of credit, information and training.

The CFDCs in the main communities that service the De Beers Snap Lake mine are the Thebacha Business Development Centre, the Akaitcho Business Development Corporation, and the Dogrib Area Community Futures. These corporations provide services to Fort Smith, Łutselk'e, Fort Resolution, Yellowknife, N'dilo, Detah, Behchokò, Whatì, Gamètì and Wekweètì.

While each CFDC has some flexibility to set its own priorities for economic development in its respective region, they offer core services that include some or all of the following:

- Business loans and loan guarantees including term loans as large as \$150,000.
- Information and training for entrepreneurs beginning or expanding a business.
- Wage subsidies for those who are unemployed and want to start a new business.
- Access to Canada Business NWT Internet sites and business information.

### **Economic Development Officer (EDO) Transfer Agreements**

The Community Transfer Initiative provides Northwest Territories communities with salary and operations funding so that they can obtain the services of an EDO who will be responsible for that community. EDOs are responsible for facilitating, promoting and ensuring community economic development in order to secure opportunities for economic and business development and increase local employment.

EDO transfer agreements are made with NWT communities to allow them to hire their own community economic development staff. The selection of EDOs can be made by the communities. As a result, communities are assisted in managing their own economic development. Transfer agreements are in place in Gamètì, Łutselk'e, Wekweètì, Whatì, and Akaitcho.

### **Canada Business NWT**

In addition to these NWT programs, Canada Business NWT (CBNWT) gives information on government services, programs and rules. Questions are answered about starting a new company, how to make a current one better, and on-line publications are provided on services in the North, and how to start a business in the NWT. The site is located with the BDIC and co-funded by Industry Canada. It acts as a central resource for Canadian and territorial business information. The goal is to give small companies and new business people access to true, timely and relevant information and referrals.

The main Canada Business NWT service centre is in Yellowknife. Each of the seven CFDCs is a Canada Business NWT Service Centre access point. The CFDCs work to coordinate CFD service delivery with public and private agencies responsible for furthering economic development in the community and the region. This coordination reduces unnecessary duplication and uses resources more efficiently.

### **BizPal**

BizPal provides entrepreneurs and prospective business owners in the Northwest Territories an easy and convenient way to access critical information needed to establish and run a business. It is an online service that streamlines the processes of business permitting and licensing.

The service provides prospective business owners and entrepreneurs with access to permit and licence information across Canada. Information seekers answer a short series of questions about their current or proposed business and a customized list is created of the permits and licences needed from all levels of government, such as a development permit, or a development demolition permit, a business licence, lease or a purchase of crown land, an outfitters licence or a sign permit.

The service is the result of collaboration between federal, provincial/territorial, regional and local participating governments. The GNWT through ITI works with Industry Canada, municipal and Aboriginal governments, as well as territorial and regional business organizations to maintain the BizPal network in the NWT.

**COLLABORATE WITH THE PARTIES AT LEAST ANNUALLY TO REVIEW GNWT PROGRAM AND SERVICE DELIVERY PLANS TO IDENTIFY AREAS FOR COLLABORATION.**

To maximize opportunities for NWT residents in relation to the project, the GNWT, through ITI, meets regularly with De Beers to discuss opportunities for collaboration. Participating together on regional committees and other organizations, De Beers and ITI often have the opportunity to work together. These endeavours include collaboration with communities and representatives of aboriginal, federal, and municipal governance for development of strategies and discussion of solutions related to service delivery.

**PROVIDE THE PARTIES INFORMATION ON BUSINESS DEVELOPMENT PROGRAMS DELIVERED BY THE GNWT AND WITH INFORMATION AVAILABLE TO THE GNWT ON BUSINESS DEVELOPMENT PROGRAMS OFFERED BY THE FEDERAL GOVERNMENT.**

During the reporting period, information on business development programs was delivered through the following means:

- The Business and Economic Development section of the ITI website. The website provides links to information on the BDIC, BIP, CFP, EDOs, Invest NWT, SEED and more.
- The publications section of the ITI website. This section has information on business and economic development resources, as well as information on diamonds. The section includes profiles on a number of industries, including construction, manufacturing, mining, retail and wholesale trade and transportation and warehousing. There are also a number of reports that may help identify business development opportunities. Copies of these publications have also been made available in print.
- The NWT Economic Trends Newsletter. This is published on-line and distributed quarterly through the regions.

ITI also provides information on its business development programs through its five regional offices. Some examples of the kinds of information the regional offices provide include:

- Helping to promote and raise awareness about business opportunities in the NWT at territorial, regional and community conferences.
- Providing information on business participation in the mining industry and on the future of business plans related to mining activity in the regions.
- Providing information on mining activity to the public at community meetings.

## SOCIAL WELL-BEING

### GNWT Responsibilities – Status – Social Well-Being

**COLLABORATE WITH THE PARTIES OR GOVERNING AUTHORITIES IN THE COMMUNITIES TO FACILITATE THE PLANNING AND DELIVERY OF COMMUNITY-BASED MENTAL HEALTH AND ADDICTIONS PROGRAMS AND WELLNESS PROGRAMS.**

The Department of Health and Social Services (HSS) works with Health and Social Services Authorities (HSSAs), non-government organizations and community leaders to plan and carry out programs. The Mental Health and Addictions Core Service staff meets with a territorial working group to carry out the Community Counselling Program (CCP).

CCP provides mental health, addictions and family violence services through prevention, treatment and after care programs and is delivered through the HSSAs. The program consists of Clinical Supervisors, Mental Health and Addictions Counsellors and Community Wellness Workers (CWW). Clinical Supervisors and Mental Health and Addiction Counsellors provide therapeutic counselling services, while CWWs initiate prevention and promotion activities in the communities.

**COLLABORATE WITH DE BEERS, ABORIGINAL AUTHORITIES OR OTHER ORGANIZATIONS IN THE DESIGN OF COMMUNITY MENTAL HEALTH AND ADDICTIONS PROGRAMS AND WELLNESS PROGRAMS.**

In the 2010 reporting period, HSS was finalizing a review of Mental Health and Addictions services to ensure relevance, accessibility, and cultural appropriateness and safety. The Review will make recommendations for an action plan for how HSS can work to build on the current system to improve collaboration and comprehensiveness.

**PROVIDE FUNDING FOR MENTAL HEALTH AND ADDICTIONS PROGRAMS AND WELLNESS PROGRAMS FOR APPROVED ACTIVITIES.**

The GNWT funds the HSSAs to implement mental health, addictions and wellness programs.

**GIVE DE BEERS INFORMATION ON MENTAL HEALTH, ADDICTIONS AND WELLNESS PROGRAMS FOR SHARING WITH THEIR EMPLOYEES.**

Information on mental health, addictions and wellness programs are provided to the communities by HSSAs through CWWs and/or Community Health Representatives (CHR). Some have dual training. In addition the CHRs and CWW have prepared radio scripts or gone on radio 'talk shows' to discuss health and wellness issues.